

## AMENDMENTS TO THE CLAIMS

1. (CURRENTLY AMENDED) A method in an executable system for controlling execution of an executable voice application, the method comprising:

storing an extensible markup language (XML) control document specifying at least one shared application control parameter for execution of the executable voice application in an application runtime environment generated by the executable system; and

parsing the XML control document for execution of the executable voice application by the application runtime environment according to the at least one shared application control parameter;

controlling execution of a first instance of the executable voice application for a first subscriber, by the application runtime environment, based on parsing a corresponding first user-specific XML control document specifying user-specific application control parameters overlying the shared application control parameter; and

controlling execution of a second instance of the executable voice application for a second subscriber, by the application runtime environment and concurrent with execution of the first instance, based on parsing a corresponding second user-specific XML control document specifying user-specific application control parameters overlying the shared application control parameter.

2. (CURRENTLY AMENDED) The method of claim 1, wherein the storing step includes first generating a first XML tag that specifies, for the corresponding at least one shared

application control parameter, service location information for accessing a first prescribed service by the executable voice application.

3. (CURRENTLY AMENDED) The method of claim 2, wherein the storing step further includes second generating a second XML tag that specifies, for a second corresponding shared application control parameter, service location information for accessing a second prescribed service by the executable voice application.

4. (ORIGINAL) The method of claim 3, wherein the first and second prescribed services are IMAP and LDAP services, respectively.

Claims 5-7. (CANCELED).

8. (ORIGINAL) The method of claim 1, further comprising generating an XML log document having a log entry that specifies an occurrence of an event in response to the execution of the executable voice application.

9. (ORIGINAL) The method of claim 8, wherein the step of generating the XML log document includes generating first, second and third XML tags specifying a log element type, a log element attribute, and log element data for the event, respectively.

10. (CURRENTLY AMENDED) The method of claim 8, wherein the step of generating the XML log document further includes generating [[the]] a first XML tag to specify at least the log element type from a plurality of available log element types.

Claims 11-15. (CANCELED).

16 (CURRENTLY AMENDED) A system configured for controlling execution of a voice application, the system including:

a computer-based system configured for generating [[an]] a shared extensible markup language (XML) control document, for controlling execution of the voice application, that specifies a corresponding shared application control parameter for execution of the executable voice application in an application runtime environment, the computer-based system including an application server configured for generating the application runtime environment for execution of the voice application based on parsing the shared XML control document; and

a storage medium configured for storing the XML control document for parsing in the application runtime environment;

wherein the computer-based system is configured for generating a plurality of user-specific XML control documents for respective subscribers, the application server configured for concurrently executing the voice application for first and second of the subscribers based on parsing respective selected first and second of the XML control documents, each of the first and second XML control documents specifying at least one corresponding user-specific application control parameter overlying the shared application control parameter.

Claims 17-18 (CANCELED).

19. (CURRENTLY AMENDED) The system of claim [[17]] 16, wherein the computer-based system is further configured for generating an XML log document having a log entry that specifies an occurrence of an event in response to the execution of the executable voice application.

20. (ORIGINAL) The system of claim 19, wherein the computer-based system generates the log entry by generating first, second and third XML tags specifying a log element type, a log element attribute, and log element data for the event, respectively.

21. (ORIGINAL) The system of claim 20, wherein the computer-based system generates the first XML tag to specify at least the log element type from a plurality of available log element types.

22. (CURRENTLY AMENDED) The system of claim 16, wherein the computer-based system generates for the shared XML control document a first XML tag that specifies, for the corresponding application control parameter, service location information for accessing a first prescribed service by the executable voice application.

23. (CURRENTLY AMENDED) The system of claim 22, wherein the computer-based system further generates for the shared XML control document a second XML tag that specifies,

for a second corresponding application control parameter, service location information for accessing a second prescribed service by the executable voice application.

24. (CURRENTLY AMENDED) The system of claim ~~[[22]]~~ 23, wherein the first and second prescribed services are IMAP and LDAP services, respectively.

Claims 25-27 (CANCELED).

28. (CURRENTLY AMENDED) A computer readable medium having stored thereon sequences of instructions for controlling execution of a voice application by an executable system, the sequences of instructions including instructions for performing the steps of:

storing an extensible markup language (XML) control document specifying at least one shared application control parameter for execution of the executable voice application in an application runtime environment generated by the executable system; and

parsing the XML control document for execution of the executable voice application by the application runtime environment according to the at least one shared application control parameter;

controlling execution of a first instance of the executable voice application for a first subscriber, by the application runtime environment, based on parsing a corresponding first user-specific XML control document specifying user-specific application control parameters overlying the shared application control parameter; and

controlling execution of a second instance of the executable voice application for a second subscriber, by the application runtime environment and concurrent with execution of the first instance, based on parsing a corresponding second user-specific XML control document specifying user-specific application control parameters overlying the shared application control parameter.

29. (CURRENTLY AMENDED) The medium of claim 28, wherein the storing step includes first generating a first XML tag that specifies, for the corresponding at least one shared application control parameter, service location information for accessing a first prescribed service by the executable voice application.

30. (CURRENTLY AMENDED) The medium of claim 29, wherein the storing step further includes second generating a second XML tag that specifies, for a second corresponding shared application control parameter, service location information for accessing a second prescribed service by the executable voice application.

31. (ORIGINAL) The medium of claim 30, wherein the first and second prescribed services are IMAP and LDAP services, respectively.

Claims 32-34 (CANCELED).

35. (ORIGINAL) The medium of claim 28, further comprising instructions for performing the step of generating an XML log document having a log entry that specifies an occurrence of an event in response to the execution of the executable voice application.

36. (ORIGINAL) The medium of claim 35, wherein the step of generating the XML log document includes generating first, second and third XML tags specifying a log element type, a log element attribute, and log element data for the event, respectively.

37. (CURRENTLY AMENDED) The medium of claim 35, wherein the step of generating the XML log document further includes generating [[the]] a first XML tag to specify at least the log element type from a plurality of available log element types.

Claims 38-42 (CANCELED).

43. (NEW) The method of claim 1, wherein the steps of controlling the execution of the first and second instances each include the application runtime environment terminating the corresponding instance in response to the corresponding instance having output a web page having media information for the corresponding subscriber.

44. (NEW) The system of claim 16, wherein the application runtime environment is configured for terminating the corresponding voice application for one of the first and second

subscribers in response to the corresponding voice application having output a web page having media information for the corresponding subscriber.

45. (NEW) The medium of claim 28, wherein the steps of controlling the execution of the first and second instances each include the application runtime environment terminating the corresponding instance in response to the corresponding instance having output a web page having media information for the corresponding subscriber.

46. (NEW) A system for controlling execution of an executable voice application, the system comprising:

means for storing an extensible markup language (XML) control document specifying at least one shared application control parameter for execution of the executable voice application in an application runtime environment generated by the executable system;

means for parsing the XML control document for execution of the executable voice application according to the at least one shared application control parameter;

means for controlling execution of a first instance of the executable voice application for a first subscriber, by the application runtime environment, based on the means for parsing having parsed a corresponding first user-specific XML control document specifying user-specific application control parameters overlying the shared application control parameter;

the means for controlling execution further configured for controlling execution of a second instance of the executable voice application for a second subscriber, concurrent with execution of the first instance, based on the means for parsing having parsed a corresponding



second user-specific XML control document specifying user-specific application control parameters overlying the shared application control parameter.

47. (NEW) The system of claim 46, wherein the storing means is configured for generating a first XML tag that specifies, for the corresponding at least one shared application control parameter, service location information for accessing a first prescribed service by the executable voice application.

48. (NEW) The system of claim 47, wherein the storing means is configured for generating a second XML tag that specifies, for a second corresponding shared application control parameter, service location information for accessing a second prescribed service by the executable voice application.

49. (NEW) The system of claim 48, wherein the first and second prescribed services are IMAP and LDAP services, respectively.

50. (NEW) The system of claim 46, further comprising means for generating an XML log document having a log entry that specifies an occurrence of an event in response to the execution of the executable voice application.

51. (NEW) The system of claim 50, wherein the generating means is configured for generating first, second and third XML tags specifying a log element type, a log element attribute, and log element data for the event, respectively.

52. (NEW) The system of claim 50, wherein the generating means is configured for generating a first XML tag to specify at least the log element type from a plurality of available log element types.

53. (NEW) The system of claim 46, wherein the means for controlling execution is configured for terminating a corresponding instance in response to the corresponding instance having output a web page having media information for the corresponding subscriber.